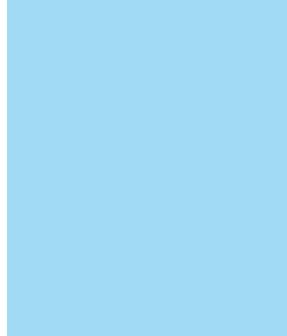
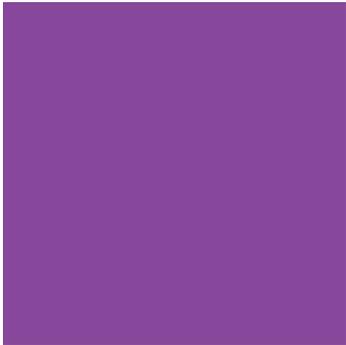


2017



City of Noblesville

ANNUAL REPORT



317.773.4614  
CITYOFNOBLESVILLE.ORG



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### From Your Mayor:

2016 was an exciting year in Noblesville and the State of Indiana. While we celebrated our history and successes with the bicentennial, we were reminded of what makes each city unique and special.

Despite becoming a Class 2 City in 2016, I feel what makes Noblesville unique is our “Small Town Feel” regardless of our continued growth. We have a rich history, beautiful downtown, strong school system and interest from people and businesses in moving here has continued to grow.

Throughout 2016, we remained steadfast in preparing for the future. We’ve been able to accomplish a lot - and I know the momentum of projects we’ve started will continue to grow in 2017.

To highlight the various accomplishments within the City, we have compiled a comprehensive year-end report from our departments and key interests of our community. This is a new initiative that I hope you find informative and useful.

The interactive report is full of links on the pages to provide more information on various subjects (look for the underlined words). Also, each department icon will link you directly to that website homepage. There is so much taking place in our city. I hope you enjoy reading about the hard work being done by our employees.

Lastly, I want to thank you for helping make Noblesville be the best it can be. Let’s continue working together to make 2017 another year to remember.



**John Ditslear, Elected 2004**

### Population Estimate

The City has calculated an estimated population for both the City of Noblesville and Noblesville Township by adding together the Certificates Of Occupancy issued last year, and subtracting residential demolition permits, times 2.724 persons per household.

	2016	2017
City Limits	59,153	61,054
Township	5,614	5,641

DEPARTMENT	FT Employees	Job Postings	Applicants
City Courts	3	0	0
Controller	5	0	0
Economic Development	4	1	95
Engineering	11	2	114
Fire	131	*	*
Human Resources	3	0	0
Information Technology	6	1	27
Buildings/Maintenance	5	0	0
Mayor’s Office	5	2	122
Parks & Recreation	19	2	110
Planning	12	1	54
Police	93	3	517
Streets	35	1	101
Utilities	36	5	260

\*The Fire Department hires candidates from a joint applicant pool shared with surrounding communities.

## HUMAN RESOURCES

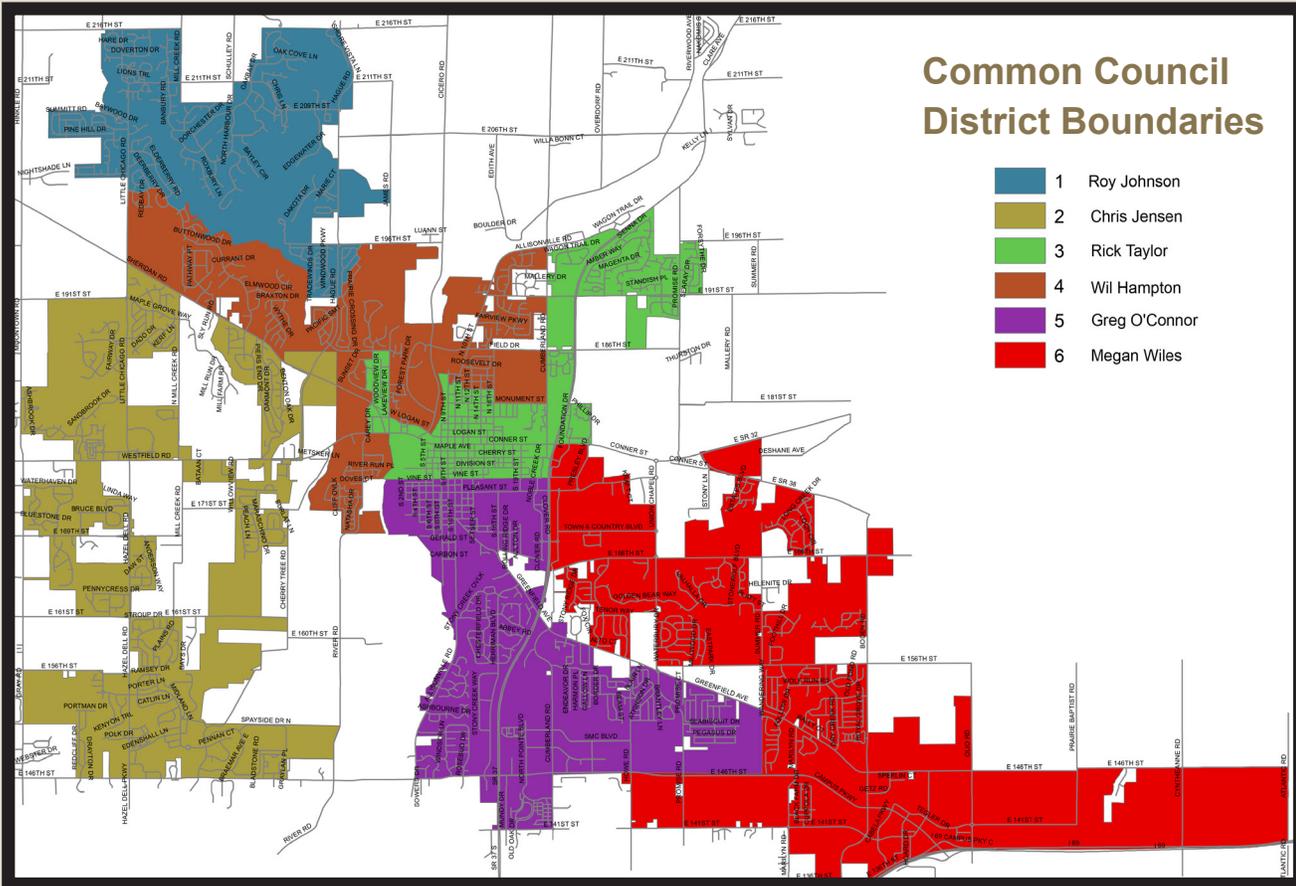
The department is responsible for coordinating development and administration of personnel policies and procedures, such as ensuring compliance with local, state, and federal employment regulations. HR also maintains City personnel records, which includes insurance coverage and pension plans. Accomplishments and highlights from the past year include:

- Held a Benefits Fair and seven insurance presentations/meetings for all employees.
- Worked with various department directors and supervisors to develop and implement employee Performance Improvement Plans.
- Developed specialized testing and interviewing techniques for various positions.
- Created an extensive spreadsheet to submit reporting to the IRS regarding insurance coverage for more than 1,200 members covered under the City’s insurance plan. This included coding each employee based on their coverage period and type.





<b>DISTRICT 1</b>		<b>DISTRICT 2</b>		<b>DISTRICT 3</b>		<b>DISTRICT 4</b>		<b>DISTRICT 5</b>		<b>DISTRICT 6</b>	
Roy Johnson Elected 2008		Chris Jensen Elected 2016		Rick Taylor Elected 2012		Wil Hampton Elected 2016		Greg O'Connor Elected 2008		Megan Wiles Elected 2016	



**AT-LARGE**



Brian Ayer  
Elected 2004



Mark Boice  
Elected 2008



Mary Sue Rowland  
Elected 2016

**Council Meeting Schedule**  
Regular Council meetings are held the 2nd and 4th Tuesdays of each month (unless otherwise noted) at 7 p.m. in the Council Chambers of Noblesville City Hall, 16 N. 10th Street. Council meetings are open to the public and allow residents the chance to address Council members.

**2017 Meeting Dates**

January 10 & 24	July 11 & 25
February 14 & 28	August 15 & 29
March 14 & 28	September 12 & 26
April 11 & 25	October 10 & 24
May 9 & 23	November 7 & 21
June 13 & 27	December 5 & 19



The Common Council's primary functions are to pass the laws (ordinances) of the City and to approve the budgets and spending of money.



## Executive Summary

The Noblesville Police Department's (NPD) mission is to provide a safe community by reducing crime and disorder. To accomplish that mission, NPD utilizes community partnerships and has implemented a variety of progressive and community-oriented tactics to help improve the quality of life for the citizens we serve. Our community-oriented policing programs are used to assist Noblesville residents with issues that are not solved by traditional police responses and resources. These changes allow the police department to be more efficient and effective at preventing crimes and providing citizens a feeling of safety.

Changes for 2017 include a new TAC shift. Traditional shifts have officers working 5 a.m. to 5 p.m. The department will be creating this additional shift to allocate personnel to match their workload curve and better serve the busiest call times for the city. In addition, NPD will adjust its "district model" of patrolling within the city. This model divides Noblesville into three areas. Rather than rotating districts, officers will be assigned to a specific district for at least one year as a permanent beat assignment. This will allow officers to connect with residents on a more personal level and provide greater insight on crime trends and how to address them.

	2015	2016	% Change
Calls for Service	21,979	23,588	+6.82%
Reports Taken	5,200	5,577	+6.76%
Arrests	1,160	1,073	-8.11%
Traffic Stops	7,722	6,726	-14.81%
Fraud Cases Investigated	268	243	-10.29%
Robbery Cases Investigated	8	14	+42.86%
Burglary Cases Investigated	78	95	+17.89%
Theft (Larceny) Cases Investigated	749	812	+7.76%
Motor Vehicle Theft Investigations	28	48	+41.67%
K-9 Calls for Service	206	182	-13.19%
K-9 Related Arrests	75	51	-47.06%
Parking Tickets Written	4,482	4,421	-1.38%
Parking Meter Violations	998	1,131	11.76%

## Department Reorganization

With several retirements occurring, the department is promoting several new lieutenants and sergeants and adding 12 new officers to the police force.

The hiring increase will help accomplish the goals from NPD's most recent strategic plan by developing data-driven crime reduction and targeted enforcement programs (including a crime analysis unit, crime intelligence officer and problem oriented policing unit). These additions also will allow NPD to identify specific problems and develop intelligence-driven data to help point toward effective enforcement strategies.

The targeted enforcement unit would then be tasked to implement those strategies related to

specific problems within Noblesville on a week-by-week or day-to-day basis.

The two new data-driven positions will be a crime intelligence officer, who will focus on people, incoming tips and new information; and a crime analyst, who will concentrate on events and incidents that have already happened. This will benefit the community as NPD can dig into data throughout the department and focus on important issues. It will help with investigations and officer dialogues with crime watches and businesses.

In addition to those two new positions, the agency will create a new problem-oriented policing unit. The unit will be composed of four officers who will focus on single issues at a time like a rash of car break-ins.

## Public Engagement

**\*CRIME WATCH** - 12 new neighborhood crime watch groups were added in 2016. Neighborhood Watch Programs are a means by which citizens can address immediate crime problems, focus on home security and build neighborhood cohesion.

**\*CITIZENS POLICE ACADEMY** - Two 12-week sessions were held in the spring and fall and included 28 citizens learning the various operations of the police department.

**\*RIDE-ALONG PROGRAM** - The purpose of the NPD Ride-Along Program is to encourage community involvement in law enforcement and to educate the public by opening lines of communication within the community. This program promotes a better understanding of the challenges, risks and rewards of the police officer's role in the community.

**\*VACATION WATCH REQUESTS** - NPD offers residents the service of checking up on your home during daily patrols while you are out of town. During your time away, the department will make every effort to check on your residence as time and workloads allow.

**\*SHOP WITH A COP** - Each December, the Noblesville Fraternal Order of Police Lodge No. 198 provides underprivileged children in Noblesville and Noblesville Township with warm clothing and a toy to help them get through the winter months.





## Patrol Division

The Patrol Division is the uniformed component of the department and the largest division. These officers have the most direct contact with the public as their duties include responding to calls for service, conducting traffic stops, investigating suspicious activity and traffic accidents, and other duties as required.

The Patrol Division is led by a Deputy Chief who currently oversees four 12-hour shifts of officers. The 46 sworn officers provide 24-hour police coverage in Noblesville. Each shift has at least one lieutenant and two sergeants commanding nine officers. There also are three K-9 teams assigned to the Patrol Division, which greatly enhances NPD's ability to detect illegal drugs and locate and apprehend criminals.

In 2016, the Patrol Division handled a total of 48,536 incidents. Of those incidents, 23,588 were calls for service from the public and 24,948 were events the patrol officer initiated as a police-related activity.

Additional responsibilities include specialized officers in certain areas such as drug recognition experts, accident reconstructionists, D.A.R.E., evidence technicians, child safety seat restraint inspectors, and Field Training Officers; and two Community Service Officers who assist with stranded motorists, enforcement of animal and parking ordinances and a number of other functions. They are a tremendous asset to the division's success.

The division also utilizes foot patrol as an effective means to deter and fight crime. A Bicycle Patrol Unit is used regularly for patrol duties and special events. NPD also operates a Boat Patrol Unit to respond to incidents on Morse Reservoir.



## DEPARTMENT ACCOMPLISHMENTS

### DUAL ACCREDITATION

NPD earned national accreditation through the Commission for Accreditation of Law Enforcement Agencies in 2015. In 2016, the department added state-wide accreditation through Indiana Law Enforcement Accreditation Commission (ILEAC).

### POLICE EXPLORER POST

In July, eight cadets from Noblesville Police Explorer Post 130 traveled to Flagstaff, Arizona to participate and compete in the 2016 National Law Enforcement Exploring Conference, where they placed 3rd overall in the category of Arrest and Search. Joining them were several NPD officers, who also serve as explorer counselors and mentors.

### DEPARTMENT EDUCATION

The Police Department has 17 officers with associates' degrees, 42 officers who have earned a bachelor's degree; 6 with masters degrees and 2 with juris doctor diplomas.



## Criminal Investigations Division

There were significant increases in assigned cases from 2015 to 2016. These assigned cases involved Property Crimes and Crimes Against Persons. To better serve the community, the Criminal Investigations Division (CID) added a new detective to assist with the growing demands of increased caseloads from the past few years. This additional detective has been assigned primarily to investigate cyber/computer crimes.

CID also began a pilot program implemented by Det./Lt. Robert Busalacchi and Deputy Chief Jon Williams. Supervisors from the Patrol Division were assigned to the CID for a short time to collaborate with CID personnel in an effort to improve the way both divisions work and strengthen the case assignment/investigative processes.

	2015	2016	% Change
Assigned Cases	698	802	12.97%

## Support Division

The Support Division of the Noblesville Police Department plays a diverse role within the department. It is responsible for a variety of assignments like recruitment, training, national accreditation, public information and community engagement, parking and ordinance enforcement, fleet management and equipment procurement. Division highlights include:

- Recruited and trained 11 new officers to fill retirement vacancies and new positions. Also, each officer completed more than 125 hours of training in 2016.
- Attended three college recruitment fairs at various Indiana universities.
- Added a sergeant to the School Resource Officer program to provide further supervisory assistance and liaison capabilities with Noblesville Schools.
- Student Internship Program provided more than 1,200 hours of learning time to four college students enrolled in the program.

### Actively involved in the community through various avenues:

- Volunteers in Policing program with four active volunteers.
- Helped coordinate and participate in various city events such as July 4th Parade and Festival, Noblesville Street Dance, Southside Heritage picnic and the annual Holiday Parade.
- Social Media presence with 11,279 Facebook followers, 3,593 Twitter followers, and 1,146 Nixle followers.



## Executive Summary

The Noblesville Fire Department (NFD) recorded its highest number of emergency responses in 2016 with 5,584 calls for assistance, a 5.23% increase over 2015. Of those calls, 76.6% were classified as EMS. Through our Mutual Aid agreements we assisted our neighboring departments 687 times, and they assisted us 454 times.

The department continues to transition with four retirements. Each of these retirements represented a loss of at least 20 years of experience, and in one case, 33 years. NFD will certainly miss the expertise, knowledge and character of these people. The retirements also created opportunities for other members to accept greater responsibility and new roles. Fire Chief Greg Wyant believes the number of retirements per year will continue at a pace similar to 2015/2016, as our biggest personnel growth years began approximately 20 years ago.

In 2015, a group of NFD personnel were assembled to build a five-year strategic plan for the department. The conclusion of 2016 marks the completion of the first year of this plan. The department has completed nearly one third (32.9%) in this first year. This effort and determination of our members to not only recognize the need to improve, but to act on that need exemplifies the character of our people even more.

NFD conducted 59 fire investigations and coordinated the fire and EMS portion of 46 different events including the July 4th fireworks display.



**AVERAGE  
RESPONSE TIME  
5 MINS 03 SEC**

	2006	2016	Change
Operating Budget	\$9,234,812	\$15,271,013	\$6,036,201
Personnel Costs	\$8,220,482	\$14,035,078	\$5,814,596
Response/Run Load	3,752	5,584	1,832
Cost Per Run	\$2,461	\$2,735	\$274
% Change in Cost Per Run			11.13%



## MISSION LIFELINE SILVER AWARD

The Noblesville Fire Department received the American Heart Association's Mission: Lifeline® EMS Silver Award for implementing quality improvement measures for the treatment of patients who experience severe heart attacks. Agencies that receive the Mission: Lifeline Silver award have demonstrated at least 75% compliance for each required achievement measure for one year. In 2016, the EMS Division provided 3,113 hours of EMS training for NFD personnel. One new employee was trained to the EMT level. Four new paramedics were hired and successfully completed the NFD Paramedic Field Training Program.

## Finances

The Fire Department budget saw an increase of 7.43% in 2016. Roughly 6% of this increase was due to a 27th pay period, which is a product of the calendar and usually only happens every seven or eight years. Actual 2016 spending fell 2% under the budgeted amount. NFD generated a total of \$2,531,083 in revenue to offset the operating budget through the Noblesville Township Fire Contract and EMS billing.

## 2,142 Fire & Other Incidents

- 486 - False Alarms
- 201 - Mutual Aid
- 175 - Investigations
- 147 - Assist the Public
- 82 - Hazmat
- 76 - Outside Fires
- 60 - Structure Fires
- 38 - Electrical Investigations
- 20 - Vehicle Fires
- 16 - Rescues
- 1 - Explosion



## EMS Incidents - 3,442

- Sick Person - 733
- Falls - 549
- Breathing Problems - 384
- Mutual Aid - 319
- Unconscious/Fainting - 286
- Personal Injury Accidents - 272
- Chest Pains - 197
- Convulsions/Seizures - 188
- Patient Assist - 155
- Overdose/Poisoning - 136
- Traumatic Injuries - 114



## Training Division

■ The National Institute for Standards and Technology (NIST) has identified how fire has changed due to modern construction and modern home furnishings. The NFD is transitioning to a new tactical approach to the fire scene. Known as SLICE-RS, this approach teaches firefighters to cool the structure from the exterior prior to making entry. This tactic resets the fire growth curve, making the interior safer for both trapped occupants and firefighters.

■ With just under 6 miles of fire hose in our inventory, efficiency is the key to deploying and advancing hose in a fire emergency. In 2016, the NFD introduced crews to Phase 1 of “The Nozzle Forward”: a set of fundamentals designed to allow the nozzle team to more effectively and safely proceed through the fire environment and reach the seat of the fire for successful interior attack. Phase 2 is set to take place in 2017.

	2014	2015	2016
<u>Building Inspections</u>	735	617	862
Historic Structures Inspected	112	86	146
Violations Identified	3,742	2,754	4,841
Violations Abated	2,698	1,798	2,308

## New Equipment

■ The NFD began replacing the Self-Contained Breathing Apparatus (SCBA) packs in our inventory. We built specs to fit our growing needs, received bids, and secured funding for the \$525,000 project. The new SCBA units will be implemented in 2017.

■ All frontline ambulances were upgraded and supplied as fully functional Advanced Life Support (ALS) units. This brings the total number of NFD ALS apparatus to 14.

■ The gear, or Personal Protective Equipment (PPE), firefighters wear during incidents is vital to survival. PPE, by standard, has a service life of 10 years, at which time it must be replaced. Due to the importance of PPE for firefighter safety, a PPE Selection Process was introduced. This process will allow field testing of various brands of PPE by our firefighters. During PPE field testing, firefighters will evaluate ease of movement, wear and overall performance. Once field testing and PPE evaluations are complete, a new gear will be selected based on the results.



## Education

■ The NFD continued its 21-year partnership with Creative Safety Products to provide fire safety education, known as “Firefighter Phil,” to Noblesville students in grades K-2. This partnership is funded by the generosity of business owners and individuals throughout the City of Noblesville and Noblesville Township.

■ NFD is proud to facilitate fire safety education for young children in our community. In 2016, the NFD conducted 33 formal station tours for groups and schools, which allows children to become familiar with how a firefighter looks in gear, what they do, and how a child can help, in an emergency.



## Annual Christmas Food & Toy Drive

The NFD Annual Food and Toy Drive celebrated 39 years of deliveries by assisting 99 families during the 2016 Christmas Season. The philanthropic citizens of Noblesville were so generous, we were also able to fill many local food banks with the surplus.

	AMOUNT
Sworn Firefighters	132
Fire Stations	7
Engines	7
Ambulances	5
Aerial Trucks	3
Hours of Training	19,000
Alternative Fuel/Hybrid Vehicle Instructors added	4
Public Education Events	155
Smoke Detector Installations	18
Parades	13
Pyrotechnic Inspections at Klipsch Music Center	4
Department's Combined Years of Service	1,758



# PLANNING



## Executive Summary

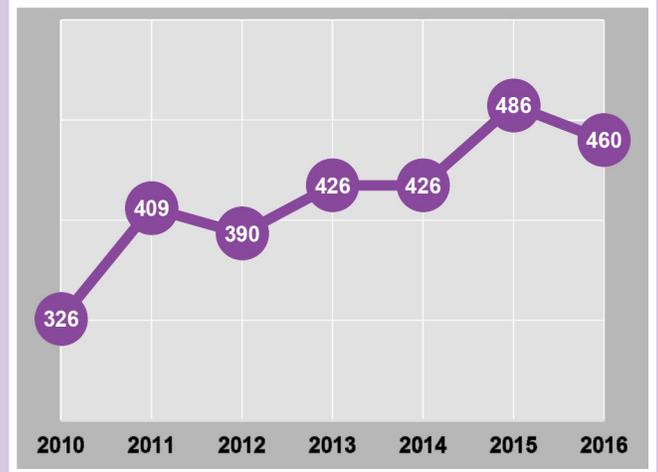
Throughout 2016, the Planning Department focused on implementing changes in the development processes, engaging in team-building exercises, and conducted a Residential Market Analysis. The department worked to improve the consumer experience for applicants and citizens. While establishing a more business-friendly environment, department staff continue to seek opportunities to create efficiencies as Noblesville grows.

The department saw a 5% decrease in single-family detached residential permits from 2015 to 2016, a trend partly attributed to the ongoing implementation of the Residential Market Analysis. However, the department experienced a 52% increase in Plan Commission filings – part of a 27% increase in overall public hearing filings – and a 152% increase in commercial square footage from 2015.

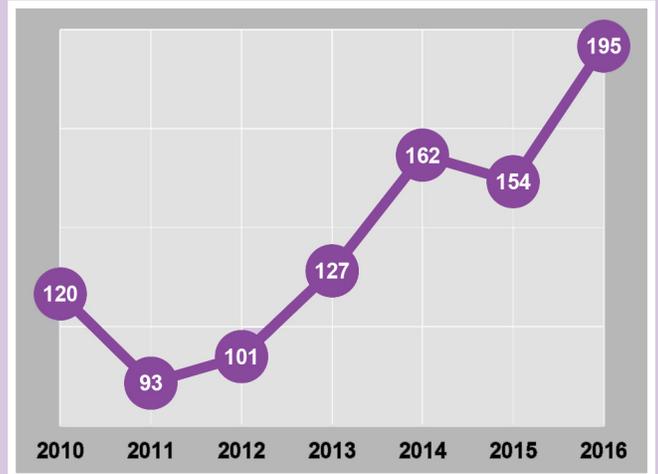
The City voluntarily annexed 79.1 acres in 2016. The largest area added to the city limits was Fiore Nursery at 44.0 acres.

Imminent projects included creating a housing vision, increasing base architectural standards for all new residential developments, updating the City's Unified Development Ordinance and Comprehensive Master Plan, and implementing an online process for applications.

## Single Family Detached Permits



## Plan Commission Filings



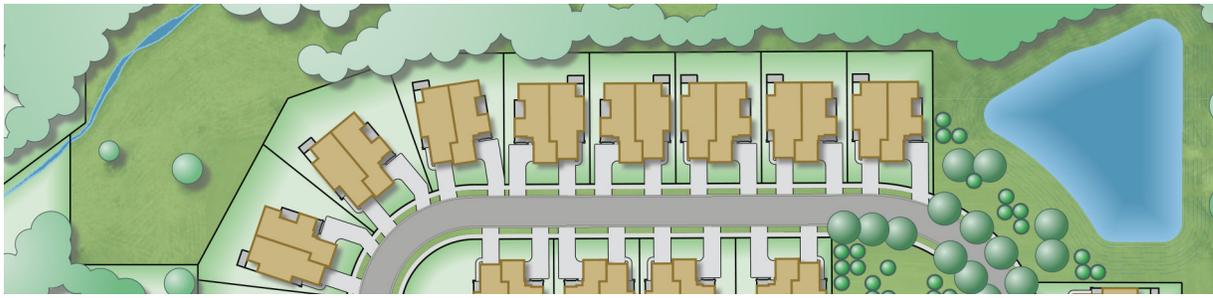
## Commercial Assessed Value



36

Noblesville has four inspectors. Each averages 36.5 inspections a week (40 hours) or 1,460 a year.

BUILDING PERMITS	2014	2015	2016
Single Family Detached Homes	426	486	460
Duplex/Attached Residential	30	110	82
Multi-Family Residential	356	752	136
<b>TOTAL NEW UNITS</b>	<b>812</b>	<b>1,348</b>	<b>678</b>
Residential Remodel/Addition	121	116	145
Non-Residential Remodel/Addition	62	73	57
Accessory Structure	66	55	54
Electrical Upgrade	71	78	94
Swimming Pool	13	28	23
Fence	305	298	332
Demolition	11	25	12
Temporary Sign	76	81	76
Permanent Sign	165	208	149
Temporary Use	53	66	60
<b>TOTAL NEW APPLICATIONS</b>	<b>943</b>	<b>1,028</b>	<b>1,002</b>



## 2016 RESIDENTIAL MARKET ANALYSIS

The City of Noblesville partnered with Greentstreet Ltd. to conduct a residential market analysis. This objective fulfilled a goal identified in PLANoblesville, the City's Comprehensive Master Plan, to help guide changes to the Unified Development Ordinance (the guiding document to all development within the City). The study will assist with decisions made by administration, Common Council, and Plan Commission on future development requests.

The analysis delivered an inventory of approved and built residential developments, provided a forecast of future needs and demand, identified the gap between present built and approved housing units and future housing demands and recommended strategies to provide the underserved and missing housing types for current and future Noblesville residents.

The completed analysis revealed that the current housing inventory in Noblesville lacks the "Missing Middle" - attached housing types such as two-unit structures, courtyard apartments, bungalow courts, townhouses, multiplex, and live/work units.



The analysis also noted a largely homogenous residential housing inventory in Noblesville with regards to the styles and costs of housing units in recently approved residential developments. The City will have an abundance of "low-density suburban" housing units in its future housing stock, a pattern that has created an inventory of housing units that contrast both the city's current and future market demands.

The report included short- and long-term suggested solutions to improve Noblesville's housing inventory by requiring future developments to provide a more diverse range of housing types without reducing the architectural standards that have historically yielded housing units with high aesthetic appeal.

## SHIFTS IN FAMILY TYPE & MAKEUP

The Residential Market Analysis identified shifts in family type and makeup. The traditional families from the Baby Boomer generation have produced a future demand that will include empty nesters, young professionals, couples without children and non-traditional families. The largest housing demands will now come from the Millennial (young professional) and Baby Boomer (empty nester) generations who have very different housing preferences than traditional families of the past.



### EMPTY NESTERS

- Smaller houses to accommodate downsizing
- Walkability
- Amenities and culture
- Safety
- Proximity to places outside of home or work
- Willing to pay for preferred housing characteristics



### YOUNG PROFESSIONALS

- Diversity of housing types
- Walkability
- Proximity to employment
- Urban living
- Emphasis on design over size
- Dense neighborhoods with smaller homes and lots

## New Subdivision Plats in 2016

RESIDENTIAL	LOTS	ACRES	NON-RESIDENTIAL	ACRES
Flagstone Woods	45	26.6	Bruekmann Cornett	80.5
James Road Estates	4	17.0	Fiore Nursery	44.0
Lake Forest	49	24.1	IU Health (Noble West)	40.0
Lochaven	29	30.2	Metro Enterprise Park	34.7
Merlon	32	18.8	Embassy Suites	15.1
Reserve at Woodside	33	21.8	Terry Lee Crossing	14.9
Retreat at Mill Grove	32	14.1	James Road Estates	13.2
Slater Ridge	24	12.5	Saxony Corporate Campus	6.1
Trailside Woods	41	22.0	<b>TOTAL</b>	<b>248.3</b>
Turnberry at the Park	61	44.4		
Valhalia Valley Farms	1	12.3		
<b>TOTAL</b>	<b>351</b>	<b>243.7</b>		

## PLAN NOBLESVILLE

To date, the City has completed 51 of the 84 objectives of the PLANoblesville Comprehensive Master Plan objectives since its adoption in 2014. The plan serves as the general document to guide the City's growth policies and planning decisions. The objectives were identified by priority in four timeframes - immediate, short, medium and long. The overall purpose is to provide a vision, create a new land-use map to help guide land use policy-making decisions, and outline economic opportunities and potential.



## Executive Summary

Noblesville's welcoming business climate and increasing amenities continue to make our City a popular place to invest. Noblesville's talented and diverse workforce; our positive approach to business attraction, retention, and expansion; and desire to collaborate with our business and educational partners cultivated the positive growth of Noblesville's corporate citizenship and culture in 2016.

ATTRACTION/EXPANSION	INVESTMENT	JOBS
American Feeder	\$1.6M Real Estate	10 New
Tom Wood Volkswagen	\$2.8M Overall Investment	30 New
Embassy Suites	\$30M Overall Investment	50 New
Duluth Trading Company	\$1.8M Overall Investment	34 New
Holiday Inn Express	\$16M Overall Investment	40 New
Noble Industries	\$5.1M Overall Investment	60 Retained / 50 New
BlueSky Technology	\$5.5M Real Estate	38 Retained / 37 New
Abrasive Waterjet	\$2.35 Overall Investment	2 Retained
Verdure Sciences	\$3M Real Estate	18 Retained / 10 New
Parker Mortgage Group	\$400K Renovation	32 Retained / 15 New
Spectra Tech	\$700K Real Estate	18 Retained
Metro Plastics	\$6M Overall Investment	100 Retained
<b>Total</b>	<b>\$75,250,000</b>	<b>268 Retained / 276 New</b>

*\*Not all new Noblesville businesses or companies that expanded are included in this list.*

## Workforce Development

- Workforce Development Strategic Marketing: Production of "I Am Noblesville Works" innovation videos showing the collaboration between education, business and government. This video series markets talent attraction and workforce interest in Noblesville through personal stories and experiences. Five videos have been made so far in this series.
- School partnership and support of the NHS Internship Program:
  - Economic Development welcomed it's 6th intern since the program's inception during the 2016-2017 school year.
  - Economic Development and NHS co-presented our internship program and collaborative workforce development model at two conferences for school board members and Indiana superintendents. The purpose was to highlight the collaboration between education, business, and government with the goal of enhancing and meeting workforce development needs in Noblesville.
- Hosted 2 CEO Summits:
  - Don Wettrick – NHS teacher and students regarding Innovation & Education.
  - Senator Luke Kenley shared Senate Bill 301- Workforce Development issues.
- Economic Development facilitates the Workforce 200 Council and Workforce Development Council, a collaborative group of educational groups, businesses and government focused on the connection between education and the workforce.

60

Percentage of new jobs created by existing Noblesville businesses.

## ACCOMPLISHMENTS

**\*NOBLESVILLE WORKS** - The soft skills initiative finished its inaugural year and began its second in conjunction with the school calendar. The skills change monthly with the goal of providing strategies and collaborative approaches to improve workforce preparedness and training for individuals in our community.

**\*PLEWS STUDY** - The results provide information to the City as we look at any potential use of the vacant Firestone property.

**\*ALLEY ACTIVATION** - Design and development of a formal plan to create more interest and use of the downtown alleys.

**\*WAYFINDING SIGNAGE** - The City is in the process of ordering new directional signage to make finding locations and parking easier in downtown Noblesville.

**\*CULTURAL ARTS DISTRICT** - Economic Development helped create the Noblesville Cultural Arts District. The Cultural Arts District received state designation in early 2017.

**\*HIPSTORIC NOBLESVILLE** - Three "People, Places and Experiences" videos were produced to highlight the uniqueness of our downtown.

**\*CROSSWALK ART** - Partnering with Nickel Plate Arts, two crosswalks on Eighth Street and Maple Avenue were turned into pieces of art - a paint tray and a scene with a firefighter ladder and rescue.

**\*CONTINUING EDUCATION** - Two City employees completed 117 course hours and graduated from the Oklahoma University Economic Development Institute.



## Stay Here Grow Here

*Stay Here Grow Here* is a business retention and expansion program initiated in 2012 to provide a framework to continue and strengthen communication between the City and local business community. The *Stay Here Grow Here* initiative provides more business-specific solutions while using technology in a modern approach to economic development practices.

With at least 60% of new jobs coming from businesses that are already located in Noblesville, it is important to understand their issues and needs and provide the tools they need for success. Noblesville continues to be an economically viable and business-friendly place.

Current projects that are part of the *Stay Here Grow Here* initiative include:

- Metro Plastics Technologies: They agreed to invest \$6 million to construct and equip a 72,000-square-foot facility. The assessed value of the land is expected to increase from \$70,000 to more than \$6 million after the project is complete.
- BlueSky Technology Partners Inc.: Spending \$6 million to build their corporate headquarters adjacent to the city's Federal Hill Commons park to the west of the White River.
- Verdure Sciences: Spending \$3 million to relocate its office and expand the business and workers employed.



## Ripple Effect of Incentivized Projects

■ Since 2006, there have been 28 incentivized projects with real property tax phase-ins. The overall real capital investment for these 28 incentivized projects is \$165,552,700. Of those projects, 18 are active phase-ins and 10 are awaiting their first assessment. During this period, the total number of jobs reported in 2016 for these active phase-in projects was 2,220. For those 10 businesses that have not had a first assessment, there are 263 jobs being retained. The businesses are promising a total of 205 new jobs.

■ To date, there were seven new real property phase-ins. The capital investment for those properties is \$37,200,000. There were two additional personal property phase-ins totaling \$3,100,000 for a grand total of \$40.3 million capital investment in 2016.

■ According to the Hamilton County Auditor's Office, the total gross assessed value (residential, commercial and industrial) for Noblesville City was \$2,816,674,430 in 2005 (payable 2006), but has grown to \$4,729,628,500 in 2015 (payable 2016).

■ According to county property tax cards (as of March 1, 2016 - payable 2017), the most recent assessed value of those 18 active businesses with a phase-in was \$98,890,100.

■ The overall tax generation for the 18 active phase-in recipients for tax year 2015 (payable 2016) is \$2,003,626.68.

## Three Overarching Goals



### \*Attraction Embassy Suites Hotel

Embassy Suites by Hilton is building a 187,700-square-foot hotel with 198 suites, 20,000 square feet of conference space and 5,000 square feet of meeting space at the southwest intersection of Tegler Drive and Olio Road. The seven-floor hotel on 6.26 acres is part of a larger 15.04-acre development that includes a conference center and 367-space parking. Total capital investment for the land, hotel and conference center will be approximately \$30 million.



### \*Retention Noble Industries

Noble Industries, Inc. is staying in Noblesville and will expand its headquarters. The current footprint of the building is approximately 70,000 square feet, with an additional 52,400 square feet currently under construction. The agreement retains 65 employees and an additional 50 new jobs will be created.



### \*Expansion Metro Enterprise Park

Metro Plastics Technologies is creating a 35-acre industrial park to expand its business. The area includes three business parcels at the southwest corner of Pleasant Street and Union Chapel Road including Verdure Sciences, who will build a new 15,000 square foot headquarters building at the park.



**Downtown**



## Federal Hill Commons

Federal Hill Commons, a 6.75-acre attraction, sits on the northwest corner of the intersection of State Road 19 and State Road 32. The park will be used as a gathering space for events, music and a destination for residents, employees and guests. It will serve as an economic development catalyst for the west side of Downtown Noblesville.

Federal Hill Commons will provide a setting that encourages the arts and cultural programs while incorporating the rich history of Federal Hill, which dates back to the 1800s. The park will be home to a beautiful amphitheater for concerts and Shakespeare in the Park, the Farmers' Market and a children's playground. It also will be a year-round community amenity that mixes fun, art, history and green space.

The estimated economic benefit for the City is \$1.3 to \$1.6 million annually, with a return on investment within eight years. Surrounding properties to the park are estimated to see a 12% to 15% property value increase with its completion. It is also expected to create more private development in the area.

Federal Hill Commons will officially open on April 29, 2017. More details on the opening and park programs/events will come in March 2017.



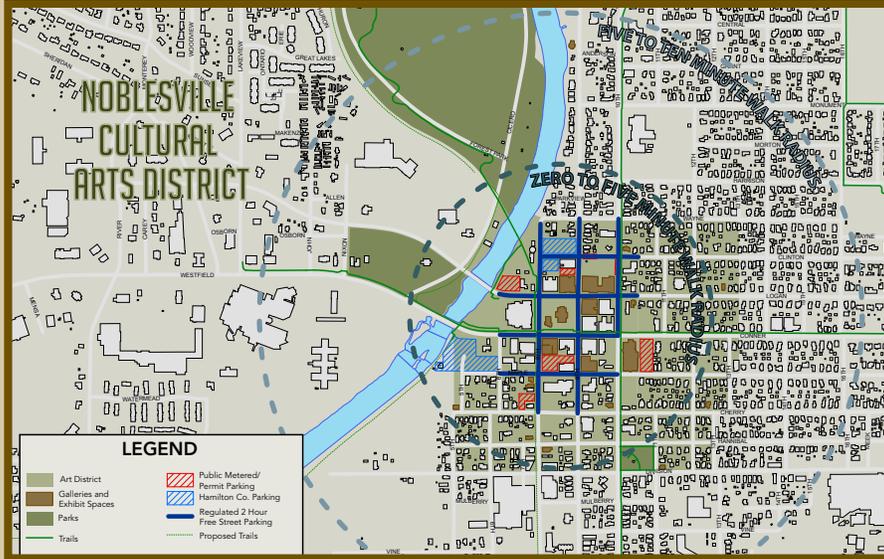
PROJECT	City Funds	Other Funds
Street & Alley Rehabilitation	\$312,572	
Signals & Lighting for Downtown	\$257,918	
Downtown Flower Baskets	\$2,272	
Riverwalk Phase III	\$265,000	\$1,535,000
Noblesville Main Street	\$25,000	
Nickel Plate Arts	\$5,000	
Downtown Alley Activation		\$3,500
Downtown Destination Marketing	\$10,000	
Federal Hill Commons	\$6,000,000	
Downtown Christmas Décor	\$15,680.50	
<b>TOTAL 2016 INVESTMENT</b>	<b>\$6,895,942.50</b>	<b>\$1,538,500</b>



## Riverwalk Phase III

In November, Hamilton County and the City of Noblesville broke ground on the third and final phase of the Riverwalk trail project. Phase 3 will connect the two completed portions of trail behind the Judicial Center, and is expected to be complete in 2017. This missing link will complete the half-mile trail along the east side of the White River.





## Cultural Arts District

The Noblesville Common Council established the City's cultural arts district from the Noblesville Arts Council recommendation in August 2016. The district goal was to capture as many cultural arts assets as possible and keep the size of the district manageable. The district encompasses approximately 50 square blocks in downtown Noblesville and includes Federal Hill Commons and the residential area considered "Old Town" to capture Logan Street Sanctuary, local artist residences, in-home studios and Seminary Park.

The Noblesville Cultural Arts District is defined by its people, places and experiences. The weaving of these assets and their integration in the downtown area offers a concentration of initiatives that creates engagement and preserves the uniqueness of Noblesville. It also provides destination pockets that naturally lead people to discover the artistic elements of our community. The district designation impacts more than just the arts industry, as it makes Noblesville a more vibrant community and attracts residents and tourists who also support adjacent businesses.

In early 2017, The Indiana Arts Commission named Noblesville to the Indiana Statewide Cultural Districts Program. The statewide designation will provide recognition to advance Noblesville's emphasis on the creative community and the arts as it relates to tourism, downtown revitalization and preservation. The decision also makes Hamilton County the only county in Indiana with two designations.

7

Noblesville was the 7th city to receive a Cultural Arts District state designation

## Riverfront Redevelopment District

This initiative allows the city to provide additional three-way and two-way liquor licenses within a set boundary along each side of the White River, lowering the barrier for small businesses/local restaurants who cannot afford the market value. The City began with 10 licenses and added 10 more per council's approval in June 2016.

## Ongoing Projects

### ■ Downtown Wayfinding Initiative

Installation of wayfinding signage in the downtown central business district directing vehicular and pedestrian traffic will begin in 2017 with 12 signs with a front and back panel (24 sign panels total). Placement of signage will focus on gateways and routes through the downtown to best highlight amenities such as Federal Hill Commons, the Cultural Arts District, and government buildings (Judicial Center, Public Safety, City Hall, etc.). Public Parking will be listed on every panel.

### ■ Alley Activation Initiative

The goal of the Alley Activation Plan is to set a vision for the alleys in Noblesville. The document will set a blueprint for how the alleys could be reimagined over the coming years. Because not all alleys are used the same way by the community, there cannot be a one-size-fits-all solution. Instead, the plan will lay out goals for the alleys and design standards for different types of alley activation techniques.



### ■ White River Visioning and Activation

Led by Hamilton County Tourism, a preliminary meeting was held in late October with the intention of connecting river-related partnerships and gathering input for next steps: the development of a strategic plan and unified vision with attending partners. The goal is to provide a guide for development of the White River corridor in a manner that connects cities and neighborhoods throughout Central Indiana by providing a desirable waterfront that includes riverside attractions. A vision for an enhanced riverfront could include any of these attractions: museums, entertainment and festival pads, natural areas interpreted for public appreciation, hiking and biking trails, and programming. There are a number of projects already underway, and the visioning and activation process could result in additional links and connections in the integration of the river into the surrounding communities.



## Executive Summary

2016 was an incredibly busy year with a number of new faces, projects and improvements for the Parks Department. A summer full of events, golf, and recreation programs proved to be one of the best years yet.

The construction of Federal Hill Commons neared completion in 2016. The park will officially open Spring 2017 and will provide greenspace and another amenity to our downtown.

The recreation division hired a new assistant recreation director and charged ahead with Noble Kids Camps and new in-house recreation programming opportunities. The award-winning Recreation Annex at Ivy Tech Community College Hamilton County Campus continues to be successful, with more than \$24,000 in revenue and the addition of the auditorium.

The maintenance division continues to improve the safety and beauty of our parks. Improvements made in 2016 include replacing several facilities with energy efficient LED lights, adding automated door locks to the outdoor restrooms in Forest Park and resurfacing the trail bridge on Lakeview Drive.

A Bicentennial Tree was planted at Forest Park to honor Indiana's 200th birthday. The "Tree of Hope" was part of an

Eagle Scout project, one of two conducted at our parks last year. At Dillon Park, a Gaga Pit was built between the playground and restroom building. Planned park improvements in 2017 include continuing LED light conversions at multiple parks, surface repaving and Shelter No. 3 replacement at Forest Park, seal coating and striping parking lots at Dillon Park, and starting phase one of Finch Creek Park. In order to handle the city's growth of population, the parks system must continue to grow in acreage and staffing.

	2016
Park Acres Managed	872
Trail Miles	85
LED Lights Installed	40
Trees Replanted	39
Shelter Rentals	325
Third-Party Special Events	35
Picnic Area Rentals	109
Indoor Banquet Facility Rentals	229
Eagle Scout Projects Completed	2
Full-time Employees	20
Combined Years of Service	240



## Summer Concert Series

The Noblesville Summer Concert Series is the longest running series of its kind in Hamilton County and one of our most popular parks events. The series, which is funded 100 percent from donations, allows friends and families to enjoy live music accompanied by fun, food and festivities right in their own backyard. Each year, these concerts bring in approximately 13,000 people from Noblesville and its surrounding communities. The 2017 Summer Concert Series includes:

<b>DILLON PARK</b>	<b>6/29 - Living Proof</b>
<b>6/1 - Not Your</b>	<b>7/6 - Dave &amp; Rae</b>
<b>Average Boy Band</b>	<b>FOREST PARK</b>
<b>6/8 - The Flying</b>	<b>7/12 - Cornfield Mafia</b>
<b>Toasters</b>	<b>7/20 - Lemon Wheel</b>
<b>6/15 - The Bishops</b>	<b>7/27 - Paul Butler as</b>
<b>6/22 - Stella Luna</b>	<b>Elvis</b>



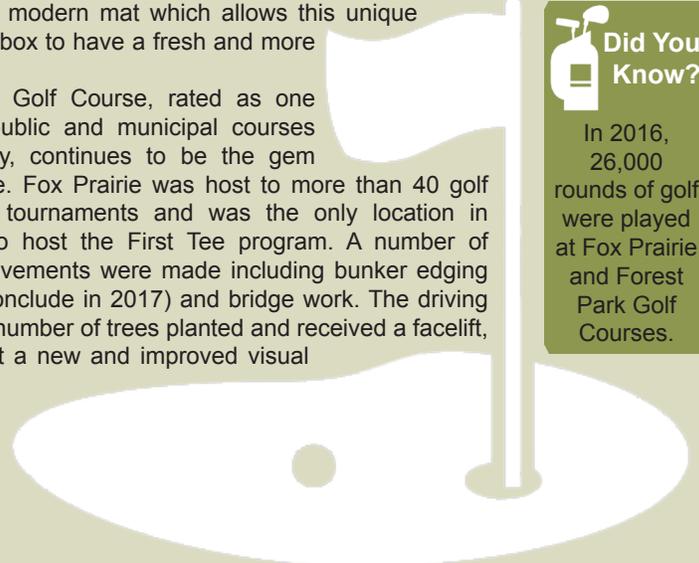
## Golf

The Golf Division continues to shine and has two of the most well maintained golf courses in the County; Fox Prairie and Forest Park. Even with the nine inches of rain that fell in August, the golf courses fought through a rollercoaster 2016. Forest Park, the oldest golf course in Hamilton County, continues to host the Hamilton County Junior Golf Championships and brought back the Tuesday Evening Choose-Up game in 2016. The major improvement at Forest Park was the replacement of the mat on the first hole tee. The old mat was swapped for a new, more modern mat which allows this unique first hole tee box to have a fresh and more playable feel.

Fox Prairie Golf Course, rated as one of the top public and municipal courses in the county, continues to be the gem of Noblesville. Fox Prairie was host to more than 40 golf outings and tournaments and was the only location in Noblesville to host the First Tee program. A number of course improvements were made including bunker edging (which will conclude in 2017) and bridge work. The driving range had a number of trees planted and received a facelift, which gave it a new and improved visual aesthetic.



In 2016, 26,000 rounds of golf were played at Fox Prairie and Forest Park Golf Courses.





## Noble Kids Camp

Noblesville Parks and Recreation expanded its popular summer camp offerings by providing full-day camp options in addition to the existing half-day camps. The inaugural Noble Kids Camp was held at Forest Park and Dr. James A. Dillon parks. Campers could choose from various weekly-themed camps including Minute to Win It, Camp Olympics, Foot Golf Camp, and much more. Noble Kids Camp is for any child in grades K-6.

## Community Survey

Based on the 203 participants' answers from the fall survey, the recreation team goals for 2017 include:

- Reach more of the 9% that do not hear about Parks and Recreation programs.
- Create new programming based on the 83 new ideas.
- Develop updates to current programs.
- Create new programs that interest our current users and non-users.

■ **Recreation additions in 2017:** Lorna Steele was hired as the new assistant recreation director; the Ivy Tech Community College-Noblesville auditorium is now managed by Noblesville Parks; Bubble Ball Soccer is available for rent and an engineering class using Lego League was created.



	2014	2015	2016
Recreation Classes Offered	285	288	481
Class Participants	3,069	3,427	4,329
Summer Camp Participants	645	712	554
Scholarships Given Amount	\$1,848	\$2,263	\$1,085
Registration Fees Collected	\$126,983	\$135,041	\$140,589
Annex Rentals Collected	NA	\$2,235	\$21,392

## ACCOMPLISHMENTS

**GOOGLE TREKKER** – Through the Indiana Parks & Recreation Association (IRPA), Noblesville Parks & Recreation was the first parks agency in the state to use the Google Trekker. We “trekked” local trails which included three full-days and more than 30 miles.

**RECREATION ANNEX** – The partnership between Noblesville Parks and Ivy Tech Community College of Hamilton County to create the Recreation Annex received an IRPA award for “Good to Great” resource improvement.

**FINCH CREEK PARK** – The first phase, estimated to be \$8.9 million, was approved and is scheduled to start in 2017. In addition, a partnership was established with Klipsch/Card Athletic Facilities, LLC. to bring a \$15 million fieldhouse to Finch Creek Park.

**FELIX THE FOX** – The Parks Department unveiled a new mascot, Felix the Fox, as a way to better brand and engage the public.



### 2016 SPECIAL EVENTS

- Kids Helping Kids Garage Sale
- Easter Egg Hunt
- Forest Park Step N' Stride
- Earth Day Arborfest
- Bed Race
- Summer Concert Series
- Fourth of July Fireworks Festival
- Street Dance
- Movies in the Parks Series
- American Backyard Campout
- Free Community Family Halloween Party
- Elf's Family Party
- New Year's Party



## STREETS



### Executive Summary

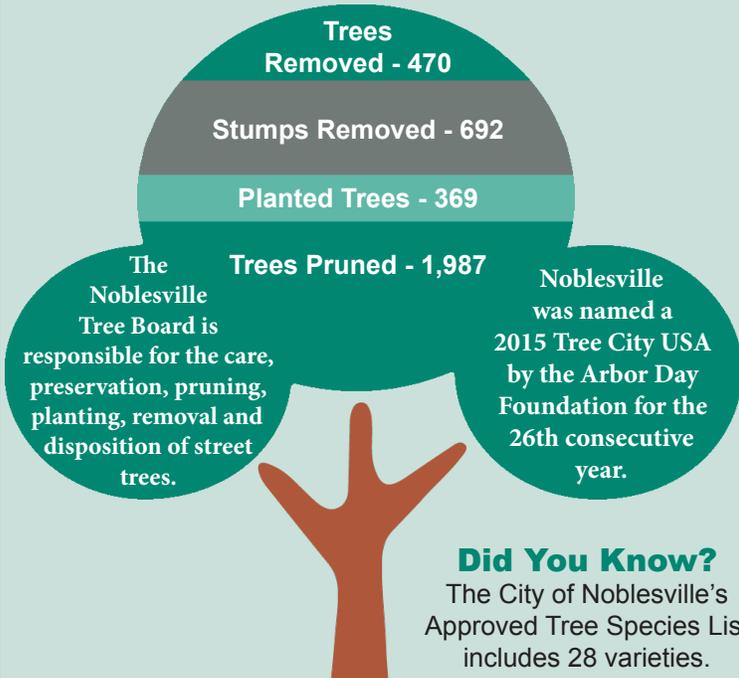
The mission of the Street Department is to provide the residents of Noblesville with services that improve their quality of life. Through our central location and two satellite snow and storage facilities our staff of 35 employees are able to maintain more than 500 lane miles of City streets. Some of the services provided are urban forestry maintenance; roadside maintenance; asphalt and concrete repair; snow removal; right-of-way utility cut inspection; brush and leaf collection; and street sign, traffic signal and street light maintenance. The Street Department also maintains Riverside Cemetery. In the future, we would like to improve upon these services and provide additional preventative maintenance to City streets.

	2014	2015	2016
Solid Waste (tons)	17,044.52	17,817.18	18,599.42
Recycling (tons)	3,290.75	3,227.01	3,278.81

### Urban Forestry

The Street Department is responsible for planting and maintenance of all City street trees once they are released from bond. Noblesville's estimated street tree inventory is 25,000 trees. During the summer of 2014, the City started seeing the true extent of the damage to our Ash tree population from the Emerald Ash Borer (EAB). Treating trees for EAB is not cost effective due to the number of Ash trees in the City right-of-way.

In 2013, the Street Department began mass removals of compromised Ash street trees. These removals are expected to continue for several years. While removing dead or dying trees is important to keep our right-of-ways safe and attractive, replacing lost street trees also is important. Beginning in 2014, the City set aside additional funding to help with the replacement of street trees removed because of EAB and have committed to continuing this process. Overcrowding of trees in the right-of-way is one issue the City has struggled with in the past, therefore, residents may notice a different number of trees replanted.



### Composting

The Street Department gathers brush, bagged leaves and loose leaves from residences throughout the year. We utilize three lightening loaders and two compactor trucks for brush and leaf collection. Leaves are taken to CLC Organics at no cost to the City, where they are used in a compost product. Brush is taken to the River Road location where Tri-State Forestry grinds the brush into mulch, again at no cost to the City.

	2014	2015	2016
Brush	7,070	6,006	10,315
Bagged Leaves	806	443	2,220
Loose Leaves	5,313	6,648	5,470

*\*Amount in Cubic Yards*

### Cemetery

The Street Department opens and closes graves at Riverside Cemetery. Crews spend many hours making sure the cemetery is maintained properly. The department also installs bases for monuments and assists with setting monuments when necessary. The Street Department staff take pride in being able to place American flags at the graves of service members for Memorial Day and Veteran's Day.

	2014	2015	2016
Standard Burials	74 hrs (5)	66 hrs (4)	34 hrs (3)
Cremation Burials	12 hrs (2)	4 hrs (2)	8 hrs (2)
Mowing/Maintenance	591 hrs	410 hrs	443 hrs

### Roadside Maintenance

The Street Department currently maintains just under 200 acres of roadside. This includes finish mowing roadsides not maintained by the adjoining property owners and using a rotary cutter on the more rural roadsides within the city limits. The City contracts out the maintenance of decorative right-of-way and downtown parking lot plantings and an additional 25 acres of roadside mowing.

Right-of-Way	2014	2015	2016
Herbicide Fertilizer	621.5 hrs	88 hrs	190 hrs
Finish Mowing	4,564 hrs	3,437 hrs	3,634 hrs
Rotary Cutter	204	108	25



## Street Sweeping

The Street Department continuously sweeps City streets throughout the spring and summer months. We also have been able to utilize our street sweepers in the fall as an effective way to collect smaller leaf piles on City streets.

	2014	2015	2016
Hours	923	489	182
Debris (Cubic Yards)	1,506	588	654

## Asphalt

Along with pot hole patching the Street Department spends as much time as possible maintaining our streets. This is done by crack sealing roadways to keep water from entering cracks, freezing and thawing which causes pot holes. The Street Department also does roadside berm work.

Asphalt	2015	2016
Berming (hours)	260	389
Asphalt Milling (tons)	72	398
Stone (tons)	28	8
Asphalt Hot Mix (hours)	182	1,071
Asphalt Hot Mix (tons)	26	68
Asphalt UPM Mix (hours)	324	850
Asphalt UPM Mix (tons)	5	16

## Concrete

Concrete repairs are an important service provided by the Street Department. Department crews make concrete repairs in areas of the City that do not have the need for a complete replacement of curbs or sidewalks. The City has invested in a concrete leveling machine, which allow Street Department crews to drill a small hole in the sidewalk panel and lift those panels which have settled over time. This does not work for every situation, but where it does work it saves the City a tremendous amount of money.

Concrete	2015	2016
Curbs (hours)	72	251
Curbs (yards of concrete)	6.25	22.25
Sidewalk Replacement	365 hrs	498 hrs
Leveled Sidewalk Panels	708	575
Leveling Sidewalk Hours	524	409
Pounds of Lime	92,850	88,300
Pounds of Mortar	121	248

## Sign & Signal Maintenance

The Street Department maintains all street signs, street lights and traffic signals with assistance from the Engineering Department and outside contractors. Replacing damaged and faded street signs is important not only to the safety of the motorist, but to assist our public safety departments when responding to emergencies.

	2015	2016
Post Replacements	98	94
Stop Sign Replacements	20	18
Street ID Replacements	54	73
Misc. Sign Replacements	109	140
Street Markings	11 hrs	11 hrs
Traffic Signal Maintenance	23 hrs	57 hrs
Flasher Repairs	10 hrs	27 hrs
Special Events' Barricades & Cones	120 hrs	80 hrs

## Snow Removal

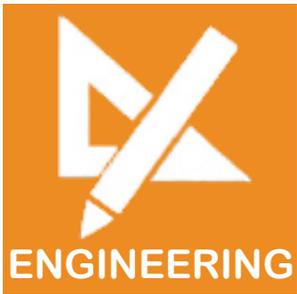
Noblesville was the first community in Hamilton County to apply salt brine in the snow removal process. Salt brine assists with keeping any snowfall from adhering to the road surface. It also is an effective way to melt small nuisance snows. Along with salt brine, the City utilizes salt treated with calcium chloride and magnesium chloride to remove snow and ice from streets.

	2014	2015	2016
Calcium Chloride	45,196 gal	18,290 gal	33,773 gal
Clear Lane Salt	4,534 tons	3,175 tons	6,503 tons
Snow Removal	7,584 hrs	1,727 hrs	2,340 hrs
Brine	24,315 gal	20,000 gal	71,423 gal

## Miscellaneous

The Street Department also inspects utility cuts within the right-of-way. Performing this duty helps the City make sure that utilities working in the City's right-of-way are repaired to City standards. The Street Department is responsible for the installation of flower baskets and banners downtown and closing streets for special events in the central business district. The department also performs mosquito control, maintains nearly 200 pieces of equipment and removes animal carcasses from streets.

	2015	2016
Encroachment Permits	764	1,093
Animal Carcasses Collected	30	51
Mosquito Control (hours)	48	74
Larviciding (pounds)	42	41
Scheduled Oil Changes	675 hrs	259 hrs
Unscheduled Equipment Service & Repairs	4,639 hrs	5,062 hrs



## Executive Summary

The Engineering Department has a staff of 12 employees and manages the installation of all public works infrastructure for new residential, commercial and industrial developments. A major responsibility of the Engineering Department is the scoping, design, management, and inspection of all capital improvement roadway projects. In general, staff manages all major roadway projects - annual resurfacing to sidewalk and alley replacements - from preliminary conception to final completion. The Engineering Department also provides construction management, support services for other City departments, and develops procedures and guidelines for prospective developments. The Engineering Department handles right-of-way and property purchasing and management. It also oversees the City's Municipal Separate Storm Sewer System (MS4) Program, manages ADA and Title VI programs, and administers the City's Traffic Committee and field support for traffic operations.



### Presley Drive Extension

Construction on the joint project between INDOT and the City of Noblesville to create a roundabout at 32/38 and Presley Drive began in 2015. Noblesville constructed a roundabout at Pleasant Street and started the extension of Presley Drive north from that intersection. Construction began on the Indiana 32/38 roundabout in May. The \$1.6 million roundabout project provides a north-south corridor adjacent to State Road 37



### Brooks School Road Extension

The extension allows Brooks School Road to travel from 136th Street north to the intersection of Boden Road and Campus Parkway as a three-lane road with trails on each side. The project also extends 141st Street west from Cabela Parkway. There is a roundabout intersection at Brooks School Road and 141st Street. The city anticipates that more than 10,000 vehicles will travel this new north-south roadway daily.



### 17th Street Realignment

Noblesville realigned 17th Street at Conner Street (Ind. 32/38), near the Ivy Tech Community College campus, formerly Noblesville Middle School. The road previously had an offset intersection at Conner Street.



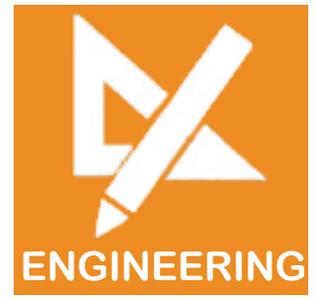
### Ninth Street Resurfacing

Ninth Street had its first major resurfacing since 2004. The focus of the work ran from Logan Street to Pleasant Street. Additional side streets were resurfaced and repairs were done to curbs and alley approaches as part of the project.



### Alley Resurfacing

Noblesville has roughly 13 miles of public alleys throughout the City. One city block is equal to 1/16th of a mile. In 2016, Noblesville started a new initiative to address deteriorating alleys. To begin the process, the City repaired 60 approaches and 0.9 miles of the worst rated alleys at a cost of \$450,000.



	2012	2013	2014	2015	2016
Resurfacing (linear feet)	19,673	48,893	64,444	36,843	41,240
Resurfacing (miles)	3.73	9.26	12.21	6.98	7.81
ADA Ramps Reconstructed	79	67	99	50	100
ADA Ramps New Construction	354	93	238	61	296
All Ramps in Noblesville	2,844	2,851	3,295	3,306	3,496
Ramps Meeting ADA Standards	1,366	1,439	1,716	1,773	2,069
Sidewalk Reconstruction/In-fill (lf)	2,466	2,988	2,173	4,455	9,321
Total Alley Approaches	429	429	429	429	429
Alley Approaches Reconstructed	7	10	0	7	62
Alleys Resurfaced (13.92 miles total)	0	0	0	0	0.96 miles
Street Rehabilitation Costs	\$1,410,121	\$1,523,687	\$2,179,263	\$1,413,870	\$1,932,076



## STREET PAVING COMPLETED

*\*Amount in centerline feet*

**Carrigan Road - 1,140**

**Hague Road - 1,550**

**Mill Creek Road - 2,360**

**196th Street - 2,471**

**Lakecrest Subdivision - 3,288**

**Morse Park Estates - 3,798**

**Thoroughfare Patching - 7,521**

**East Harbour - 4,866**

**South Harbour - 5,727**

**Pebble Brook - 6,646**

**Old Town Noblesville - 9,245**



### Sidewalk Replacement

The Engineering Department resurfaced or replaced almost twice as many linear feet of sidewalk in 2016 compared to 2015. These projects fixed ADA trip hazards and provided pedestrian connectivity. Major sidewalk projects in 2016 included Southwest Quad, Fairfield Farms, Pine Knoll, Little Chicago Road along Lions Creek Apartments and Creekside at Cedar Path.

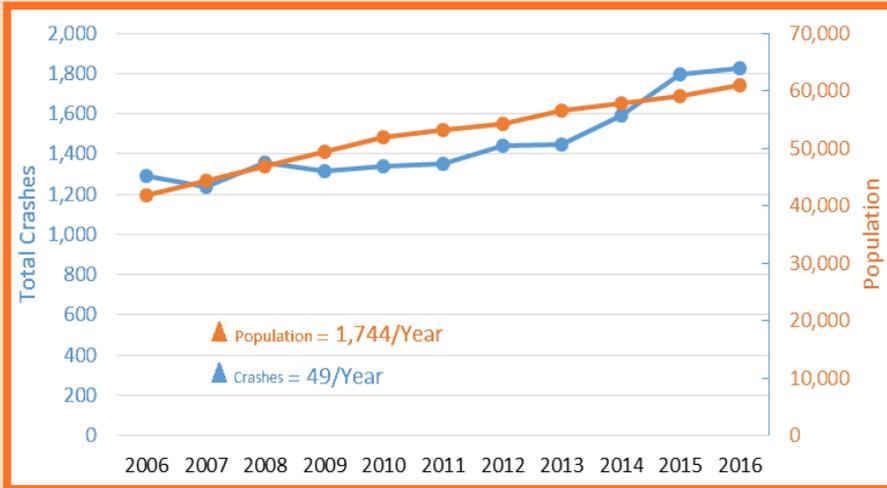


### 196th Street Trail

In 2016, 2,500 linear feet of sidewalk and trail was rehabilitated, including old sidewalk replaced with a new segment of trail along 196th Street from Hague Road to Morse Beach Park. The project also removed an outdated bridge crossing with a new crossing to accommodate a full trail. The new trail connector effectively connects an existing trail network with Forest Park and Downtown Noblesville to Morse Beach Park. The project also will serve as a connector to potential future phases of the Levee Trail.



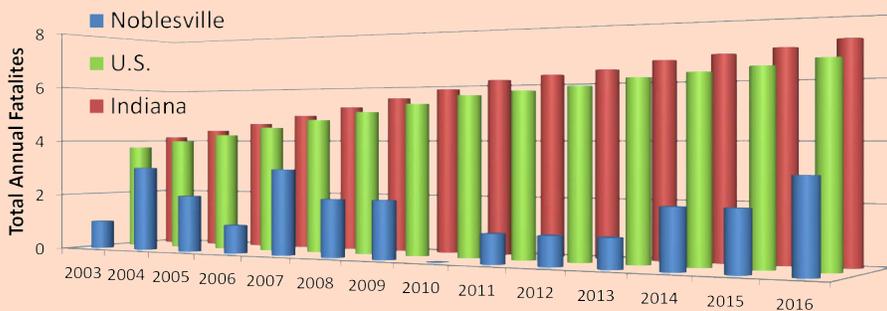
## Total Population and Crashes by Year



## Relationship Between Population And Crashes

Through the Indiana State Crash Database, the Engineering Department maintains a database of all crashes that occurred in Noblesville dating back to 2003. The compilation of annual crash and population data indicates a strong correlation between the size of population and the number of crashes occurring in the City. Historically, Noblesville experiences an average annual increase of approximately 50 crashes for every 1,750 new residents. The annual percentage of crashes occurring per capita has been consistently steady at 3% for the past 14 years. Crashes in Noblesville are heavily correlated to both population data and national driving trends.

## Motorist & Pedestrian Fatalities Comparison Chart



## Traffic Crashes

The Noblesville Police Department investigated 1,825 traffic accidents within Noblesville in 2016. Of these, 17.3% had personal injuries and four were fatalities. During 2016, the NPD conducted 6,726 traffic stops to educate and enforce the various traffic laws and ordinances to motorists.

	2014	2015	2016
Sunday	7.0	9.0	9.8
Monday	14.8	14.5	12.8
Tuesday	14.3	15.8	15.8
Wednesday	15.4	14.5	15.8
Thursday	17.2	14.9	16.8
Friday	17.3	16.8	15.3
Saturday	14.1	14.5	13.7

\*Percent of Total Crashes By Day of the Week

## Traffic Data

The City of Noblesville reviews accident locations and causes to evaluate steps which can be taken to reduce traffic crashes. These can include traffic enforcement from the police, safety measures and other actions.

## Top 10 Crash Locations

LOCATION	2015	2016
146th St/SR 37	61	61
Cumberland Rd/SR 32	37	50
Greenfield Ave/SR 37	45	43
SR 37/Town & Country	30	42
SR 32/SR 38	28	42
SR 32/SR 37	40	36
Pleasant St/SR 37	40	29
Hague Rd/SR 38	21	23
146th St/Herriman Blvd	21	18
Eighth St/SR 32	22	17



## Boden Road's Advanced Warning

Recent improvements at the intersection of Boden Road and 156th Street have made the crossing safer for motorists. Signs were added indicating an upcoming stop along the east-west sides of 156th Street along with multiple oversized stop signs at the intersection. A flashing light signal has been constructed with a red light for 156th Street and a yellow light on Boden Road.

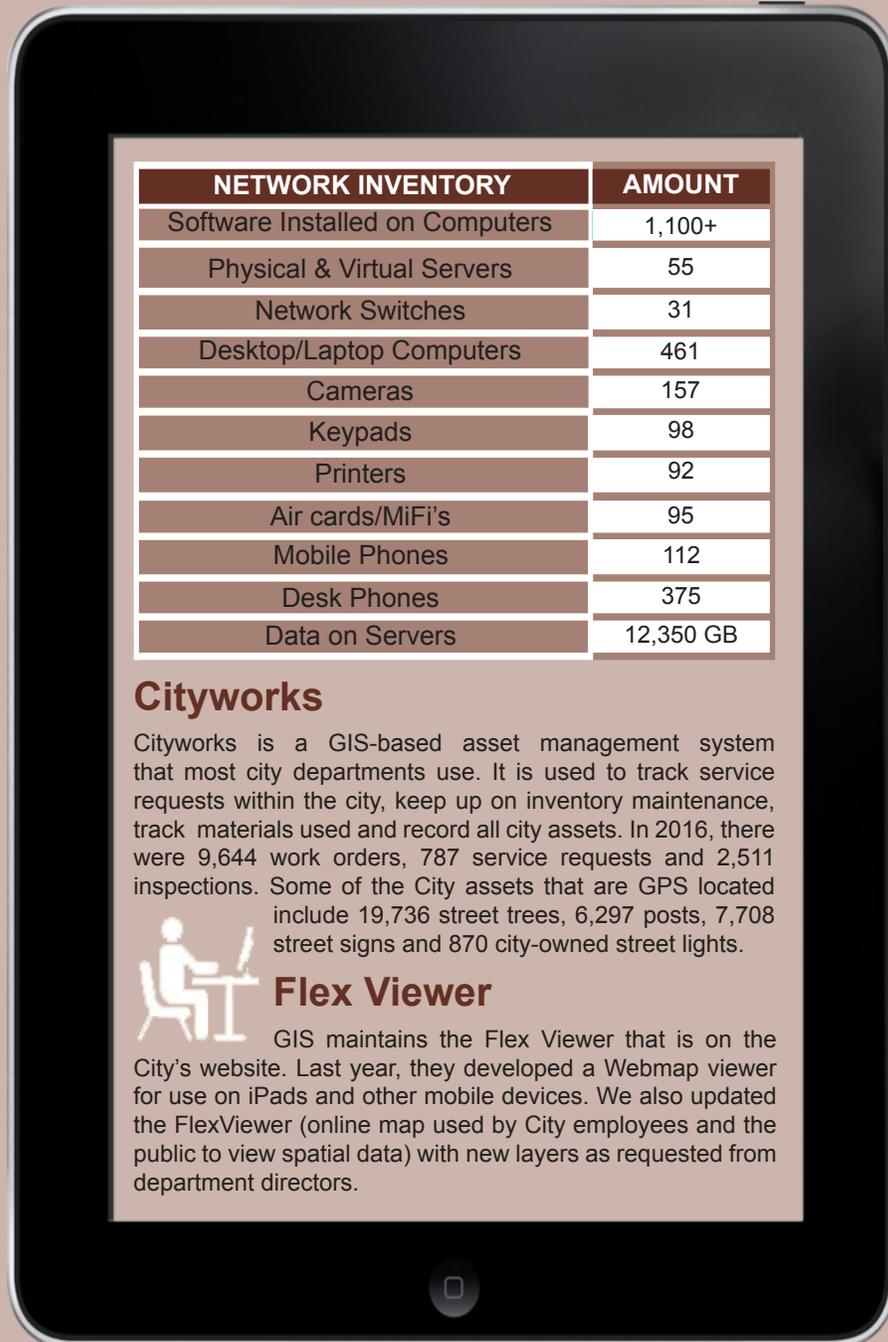
## 2016 Property Damage Crashes

DAMAGE AMOUNT	Amount	Percentage
Under \$1,001	301	16.49%
\$1,001 to \$2,500	458	25.10%
\$2,501 to \$5,000	515	28.22%
\$5,001 to \$10,000	325	17.81%
\$10,001 to \$25,000	182	9.97%
\$25,001 to \$50,000	39	2.14%
\$50,001 to \$100,000	5	0.27%



## Executive Summary

The Information Technology Department is a behind-the-scenes group of employees. While most of the work is rarely seen by the public, one of their major roles is maintaining and updating the city's website. The department is made up of six employees, including two who are geographic information system (GIS) employees. IT maintains all of the city's networks, computers, servers, cameras, printers and phones. Basically, anything that plugs in is handled by IT. The department also assists Noblesville's Police and Fire staffs with laptops, dispatch software and equipment upgrades. Like public safety, IT is on call at all times of the day to assist those who work non-traditional shifts. In 2016, the City purchased 75 brand new ruggedized laptops to replace older models in patrol vehicles.



### Cityworks

Cityworks is a GIS-based asset management system that most city departments use. It is used to track service requests within the city, keep up on inventory maintenance, track materials used and record all city assets. In 2016, there were 9,644 work orders, 787 service requests and 2,511 inspections. Some of the City assets that are GPS located include 19,736 street trees, 6,297 posts, 7,708 street signs and 870 city-owned street lights.



### Flex Viewer

GIS maintains the Flex Viewer that is on the City's website. Last year, they developed a Webmap viewer for use on iPads and other mobile devices. We also updated the FlexViewer (online map used by City employees and the public to view spatial data) with new layers as requested from department directors.



## New Website

The City's new website was launched in May 2016. It has a fresh new look and is more user friendly. It has been modernized with a responsive design, which allows use on a computer, tablet or phone. This is the first major website overhaul since 2004.

	2015	2016
Unique Website Visits	147,529	157,526



The heaviest website traffic day is October 31. It was the same day in 2014, 2015 & 2016.

## Social Media

In addition to our website, the City connects with the public through the social media platforms of Facebook, Twitter and Instagram. Nextdoor also is used to send mass alerts or neighborhood-direct messages.

	2015	2016
Facebook New Likes	1,068	2,442
Facebook Average Reach	1,652	4,214
 Facebook.com/CityofNoblesville		
Tweet Impressions	539,082	903,800
Twitter Followers	5,931	7,299
 @NoblesvilleIN		
Instagram Posts	76	139
 @NoblesvilleIN		



## Executive Summary

Noblesville Utilities Wastewater Treatment Plant began construction in 1948 and was designed for flows up to 850,000 gallons per day. Today, we are designed for flows up to 10 million gallons per day (MGD). Several significant upgrades and changes over the years were needed due to our growing community and ever changing environmental requirements. Noblesville Utilities continues to implement the latest technology in our field, always searching for more economical and efficient ways to run our facility.

In 2016, Phase III Division III of the Long Term Control Plan (LTCP) was completed. Phase III had three divisions: Div. I was the Maple Street Project; Div. II was a 2.3 million gallon underground storage tank at the treatment plant; and Div. III being the 60-inch diameter Conveyance Sewer and Riverwalk Trail section. There are five total phases of the LTCP.

In 2017, work will begin on Phase IV along with a new Phosphorus Removal Project, which are all mandated by the Federal Government. Unfortunately, these unfunded mandates place the burden of expense on the citizens of our community without cost assistance from the state or the federal government.

	2014	2015	2016
Total Utilities Customers	18,846	19,359	20,032
Residential Customers	17,668	18,191	18,745
Non-Residential Customers	1,158	1,168	1,287

## Billing Office

The Noblesville Utilities Billing Office calculates and bills for sewer charges, calculates and bills residential customers only for trash service, collects and processes revenue, and provides customer service to the Noblesville community.

■ Residential Customers are charged a flat rate of \$37.68 per month for sewer and \$10.57 per month for trash. Those residential customers who have qualifying exemptions on their property taxes are eligible for reduced rates on their sewer and trash fees.

■ Non-Residential Customers have their sewer charge re-averaged annually based on their actual water usage and water meter size.

# WASTE WATER TREATMENT PROCESS

An overview to how waste water is cleaned and treated before returning to the White River

In 2016, Noblesville treated 2,111,890,000 gallons of water  
or 5.786 million gallons a day

<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>
<b>HEADWORKS</b> All incoming flow enters plant here. Capable of pumping 30 million gallons per day.	<b>PRIMARY CLARIFIERS</b> Removes heavy settled solids that are then sent to anaerobic digesters.	<b>AERATION TANKS</b> Biological process takes place, solids are broken down and consumed by microorganisms.	<b>FINAL CLARIFIERS</b> Solids settle to bottom and are returned to aeration tanks. Clear water sent to disinfection.	<b>ULTRAVIOLET DISINFECTION</b> The effluent is disinfected by UV Light & then flows to White River.	<b>ANAEROBIC DIGESTERS</b> Solids are consumed and pressed for drying, then sent to solar dryers or landfill.	<b>SOLAR DRYERS</b> Sludge is dried from 18% to 65% dryness, which reduces cubic volume by 80%. Remaining sludge goes to landfill.



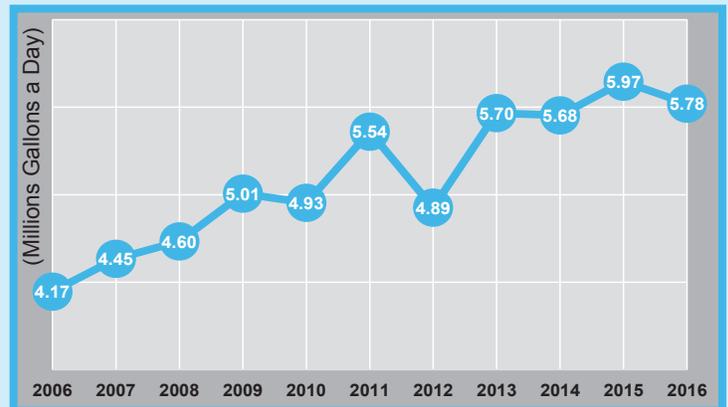
### Long Term Control Plan Phase III Division III

A picturesque view of the White River along the Riverwalk trail extension located behind Riverside Cemetery is available thanks to a Noblesville Utilities project. Beneath the trail pavement, 1,100 feet of 60-inch conveyance sewer pipe was buried as part of Noblesville Utilities' Long Term Control Plan Phase III, Division III that began in late 2013. This allowed the City to reduce or eliminate any combined sewer overflow in this area by creating the new route from Maple Avenue to the Noblesville Utilities Treatment Plant. The trail includes street lights and three benches for patrons to sit back and view nature and wildlife. This trail will connect with the Riverwalk when it is completed in 2017, providing an alternative path north to Forest Park.

### Treatment Plant

The Treatment Plant had a staff of 11 employees in 2016. Of these workers, one is the plant chief operator, one is dedicated to grease and oil trap inspections at businesses, two are dedicated to the laboratory, and two are responsible for grounds, recycling and housekeeping as well as the biosolids operation. Five employees are dedicated to monitoring alarms and all maintenance needed around the Plant and Lift Stations. Our highly skilled maintenance operators are one of the few wastewater staff groups around that performs almost all of the maintenance tasks in house, such as pump rebuilds and troubleshooting complex electrical panels.

### Annual Average Effluent Flows (MGD)



### Effluent Changes During Treatment



From left: Influent into plant, mid process of treatment, final effluent



**Noblesville Utilities maintains 480.6 miles of sewer pipe, which is enough to stretch from here to our nation's capital!**

	2016
Treatment Plant Operators	11
Grease Traps Inspected	412
Oil/Silt Separator Inspections	178
Totes of Recycled Materials	199
Equipment Items Maintained	907
Lift Stations	23
Average Annual Sludge Tons Produced	580
Daily Lab Tests Performed	123
Required Days Lab Operates	365

COLLECTIONS SYSTEMS	2014	2015	2016
Line Locates	12,574	13,511	14,914
Sewer Emergency Calls	80	55	60
Total Sewer Feet Cleaned	44,644	22,425	112,215
Total Sewer Feet Televised	41,760	28,849	102,380
Sewer Repairs Made	76	50	87

### Collections

The Collection System has a staff which includes a chief operator, master mechanic, inspector, televising crew, sewer repair crew, line locators, GPS crew, and a cleaning crew. Noblesville Utilities was able to use our own equipment and operators to do almost all of our repairs in house. The crew works to stay ahead of any issues while they are still manageable by using a proactive approach with our investigations, televising, flow monitoring and dye testing.



## Executive Summary

The Controller's Office became a new department in 2016 as the Clerk-Treasurer position was separated into two different offices - the elected City clerk and the appointed controller. The Controller's Office oversees the City's finances and handles the annual budgets.

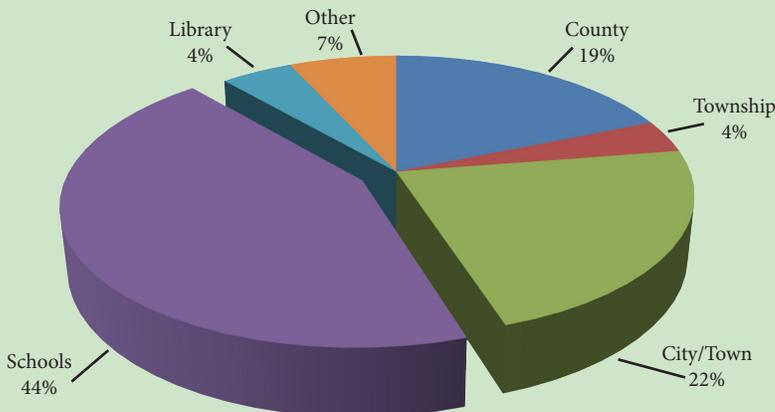
One focus of the new office was to review dual control policies and procedures within the City. Dual control is a risk management concept that reduces losses due to accounting errors and prevents employee theft. Under dual control, two people count the valuables at various points in the work process, i.e. upon transferring responsibility for a cash drawer, transferring cash from one department to another, or when balancing out for the day.

As a way to provide more financial transparency, the City is working with OpenGov to create a new standard in Noblesville for how our government plans, operates and communicates with elected officials, staff and citizens. With OpenGov's Smart Government Platform, state and local governments of all sizes budget more effectively, make smarter data-driven decisions, and achieve greater transparency.

The City also is converting its payroll software so it becomes more streamlined and efficient.

GENERAL FUND REVENUES	2016 AMOUNT
Property Taxes	\$18,694,442
Property Tax Circuit Breaker	(\$2,666,000)
County Option Income Tax (COIT)	\$16,808,268
Licenses & Permits	\$1,413,987
Intergovernmental	\$2,044,075
Charges for Service	\$3,072,897
Fines & Forfeits	\$362,883
Other Revenues	\$2,854,012
<b>TOTAL REVENUES</b>	<b>\$42,584,564</b>

## Where Property Taxes Go



## Budget 101

A budget allocates financial resources within the government to fund the operating and capital plans. The budget is a communication device for officials to openly discuss priorities with the public.

■ **Net Assessed Value** - The "net" total taxable property value in a jurisdiction. This is the total value of all property less any exempt property minus any deductions such as a homeowners deduction. Assessed value is the "tax base" of a geographic area. Gross assessed value minus deductions equals "net assessed value."

■ **Funds** - A separate account of revenues and expense. Its intent is to separate dedicated fees and charges and use only for intended purpose.

■ **General Fund** - Includes all operating costs and revenues not required to be included in another fund. This fund is for the general provision of government services and not designated for specific purposes. It funds most activities of the government.

■ **Capital Funds** - Primarily used for acquisition or construction of fixed assets or equipment. Construction Fund comes from bond proceeds. Cumulative Capital Funds can be used to accumulate cash for future planned expense. Also may be used to purchase equipment, vehicles, land and buildings.

■ **Debt Service Funds** - Used to make principal and interest payments. Usually supported by property tax or income tax.

■ **Budget Changes** - Officials can amend budgets by adopting ordinances or resolutions that transfer appropriations from one classification to another (For example: transfer budget dollars from supplies to capital). Very few provisions in Indiana Code allow for the transfer cash from one fund to another.

■ **Cumulative Funds** - Established to collect tax and accumulate balances for future capital purchases or projects. Cumulative funds are "rate controlled" but the amount of property tax levy allowed outside of maximum controls is limited.

## Property Tax Caps Example

*Property Tax Caps limit a property owners tax liability.*

<b>Gross Assessed Value</b>	\$150,000
<b>Less Homestead Deduction</b>	\$45,000
<b>Less Supplemental Homestead (35%)</b>	\$36,750
<b>Less Mortgage Deduction</b>	\$3,000
<b>Net Assessed Value</b>	\$65,250
<b>Tax Rate (per \$100)</b>	3.5000
<b>Taxes</b>	\$2,284
<b>Circuit Breaker Calculation (Gross AV times 1%)</b>	\$1,500
<b>Circuit Breaker Credit = (\$2,284 - \$1,500)</b>	\$784

**Taxpayer saves \$784 per year due to Circuit Breaker**

*\*Information by the Indiana Dept. of Local Government Finance*



**CONTROLLER**

**17**

The City of Noblesville has received the Certificate of Achievement for Excellence in Financial Reporting for its comprehensive annual financial report for 17 consecutive years, dating back to 1999.

CITY DEPARTMENTS	2016 Budget	Amount Spent	Percentage Returned
Board of Public Works	\$6,372,023	\$5,520,416.76	13.3%
City Courts & Judge	\$247,724	\$193,895.5	21.7%
Clerk's Office	\$99,551	\$89,426.54	10.2%
Common Council	\$322,642	\$332,190.51	-2.9%
Controller's Office	\$458,043	\$455,662.29	0.1%
Economic Development	\$581,476	\$530,096.64	8.8%
Engineering Department	\$2,443,738	\$2,441,377.64	0.1%
Fire Department	\$15,190,463	\$14,893,719.77	2.1%
Human Resources	\$288,642	\$287,500.89	0.4%
Information Technology	\$631,929	\$607,489.47	3.9%
Maintenance Department	\$534,686	\$494,590.84	7.5%
Mayor's Office	\$650,292	\$587,515.61	9.7%
Parks & Recreation	\$1,331,819	\$1,213,776.37	8.9%
Planning Department	\$1,310,331	\$1,177,290.43	10.2%
Police Department	\$10,214,297	\$9,785,231.77	4.2%
Street Department	\$4,786,024	\$4,223,456.48	11.8%
<b>OTHER FUNDS</b>			
Rainy Day Fund	\$1,000,000	\$0	100%
General Fund Debt	\$4,518,882	\$4,518,882	0%
Fire Pension	\$523,085	\$489,106.6	6.5%
Police Pension	\$243,781	\$237,454.74	2.6%
Cumulative Cap. Investment	\$130,000	\$108,696.22	16.4%
Cumulative Cap. Development	\$755,000	\$595,245.43	21.2%
Wastewater Utilities	\$10,156,451	\$9,597,078.92	5.5%
Cumulative Fire Special	\$599,948	\$575,576.74	4.1%



**CITY CLERK**

As Noblesville was designated a Class 2 City in 2016, the Clerks Office became an independent department. The office is held by Evelyn Lees, who started her first term in 2016.



Evelyn Lees  
Elected 2016

The Clerk keeps agendas and minutes for the Common Council, all Council committees, and the Board of Public Works. The office manages City ordinance records, the Riverside Cemetery records, and grave site sales. The Clerk also serves as the official clerk of Noblesville City Courts.

**2017 Budget**



The Noblesville Common Council approved the City's 2017 budget at its October 25 meeting. The 2017 proposed budget totals \$70,661,478 with a general fund budget of \$46,273,223.

There are a few factors the public should take into account with the 2017 budget:

- In previous years, the City has budgeted 100 percent of its COIT funds to the General Fund. In 2017, the City has budgeted just 59 percent (\$10.5 million) of COIT. The remaining amount will be available in the Rainy Day Fund if needed by council appropriation.
- The budget allows the hiring of 11 full-time positions and one part-time position (deputy clerk).
- City employees will receive a 2% raise, the first pay increase in three years.
- In 2016, Noblesville was unable to collect \$4.1 million of property taxes due to circuit breaker tax caps. The expected loss for 2017 is projected to be \$3.689 million.
- In 2017, public safety accounts for 56% of the overall operational budget, up from 53% in 2016.
- The budget includes \$2.35 million for road resurfacing and sidewalk/trail improvements.



	2012	2013	2014	2015	2016
Court Filings	7,637	6,644	8,683	7,020	6,263
Noblesville Cases Filed	2,966	1,911	1,480	1,182	1,285
Westfield Cases Filed	4,670	4,732	7,203	5,838	4,978
Total Revenues Collected	\$881,541.17	\$823,155.56	\$1,242,017.58	\$1,004,178.46	\$835,563.50
Noblesville Revenues	\$272,037.67	\$223,268.26	\$333,110.50	\$295,625.58	\$185,894.60
Westfield Revenues	\$124,680.25	\$85,050.00	\$209,347.52	\$198,147.19	\$56,373.25

## Executive Summary

Noblesville City Court constitutes the judicial branch of city government and is a court of limited jurisdiction which handles City ordinance violations, parking violations and infraction violations. In 2009, the Court began receiving tickets from the City of Westfield-Westfield Police Department. In the agreement, Noblesville retains 50% of all fines assessed and collected.

### Case Types

■ **Ordinances (OV)** - An ordinance is a law enacted by a municipal body, such as a city council or county council. Ordinances govern matters such as zoning, traffic and animal control.

■ **Infractions (IF)** - An infraction, as filed in City Court is a non-criminal violation of a state statute, (traffic in our case) Since an infraction is not considered a criminal offense it is not punishable by incarceration. Instead, such violations are treated as civil offenses.

If a judgment of conviction is entered with either violation, the Court may impose fines established by the ordinance or by state statute applicable to the violation. Court costs are assessed and unlike fines, may not be suspended. In moving traffic violations (ordinance or infraction) the Court has the authority to suspend the driving privilege of the violator. A deferral program is available to avoid having points and a conviction applied to your driving record.

## Cases Heard

- Driving While Suspended
- Workzone Violation
- Probationary license
- Seatbelts
- Expired Driver's License
- Learner's Permit Violation
  - Lighted Material Violation
  - No Valid License in Possession
  - False/Fictitious Registration
- Animal Violations-Dog running at large
- Failure to yield to emergency vehicles
- Passing school bus while loading or unloading
- Operating without financial responsibility
- Passing school bus while loading or unloading
- Speeding
- Noise Ordinance
- Child Restraints
- Soliciting
- Equipment Violation
- Littering

## Judge Matthew Cook sworn in

The City of Noblesville lost a tremendous public servant and steadfast member of the city court system in 2016 with the passing of Noblesville City Judge Gregory L. Caldwell. The Honorable Caldwell has served as the judge of Noblesville City Court since 1992.



Gregory L. Caldwell

Judge Caldwell graduated from Wendell L. Willkie High School in Elwood, Indiana in 1960, Indiana University with an BA in Political Science in 1964 and the Indiana University Law School in Indianapolis with a J.D. in 1968. He began practicing law in Tipton, Indiana in 1968 where he was a deputy prosecutor for three years. Caldwell had been a Hamilton County resident since 1972 and maintained a law practice in Noblesville since that year. He served as a Hamilton County Deputy Prosecutor from 1972 to 1977.

On December 7, 2016, lifelong Noblesville resident S. Matthew Cook was sworn in as the new City Judge. Cook was appointed by then Governor Mike Pence. He will fill the remaining four-year term of Judge Caldwell.

Cook was the Noblesville High School valedictorian in 1987 before traveling to Bloomington to earn his business degree and later his J.D. from the IU School of Law, where he was named to the Order of Barristers. He and his father run the law firm, Cook & Cook, on the downtown square in Noblesville. Cook is a member of the Hamilton County and Indiana State Bar Associations and is admitted to practice before the United States District Courts for the Northern and Southern Districts of Indiana.



The Hon. S. Matthew Cook took the oath of office in December.



## Noblesville-Hamilton County Tourism

Of every dollar spent by visitors in Hamilton County, 90 cents in economic impact is returned to the local area.

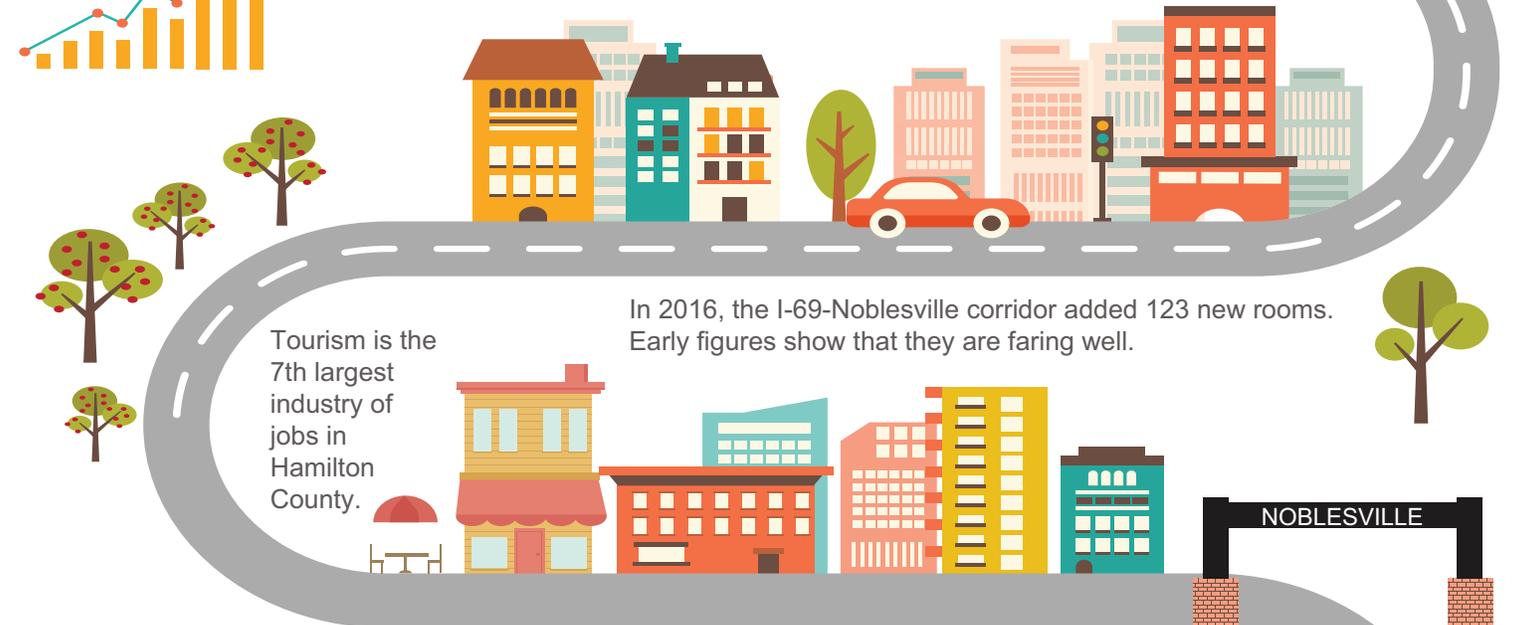
Total economic impact for visitor spending in Hamilton County is \$613.5 million, up 11.9% from 2014-2015. Food and Beverage spending alone grew 9.3% in the same period and retail grew 11%.



Hamilton County had approximately 4.25 million visitors in 2016.



Hamilton County is the 35th most affluent county in the United States and ranks in the nation's Top 10 for quality of life according to American City Business Journal.



Tourism is the 7th largest industry of jobs in Hamilton County.

In 2016, the I-69-Noblesville corridor added 123 new rooms. Early figures show that they are faring well.



Klipsch Music Center is the largest outdoor concert venue in the Midwest and was voted the 5th best outdoor music venue in the nation in a USA Today poll.



A record 820,000 hotel room nights were sold throughout the county in 2016. In December, Hamilton County saw an astounding 14.5% increase in hotel room demand compared to negative or flat hotel sales in other parts of Central Indiana.





# SPECIAL EVENTS



## City Services Contact List

### NOBLESVILLE CITY HALL

16 South 10th Street  
(317) 773-4614

- Mayor's Office
- Communications
- Economic Development
- Planning Department
- Engineering Department
- Controller's Office
- Clerk's Office
- Human Resources
- Information Technology

Police/Fire Emergency - Call 911

Police Non-Emergency  
(317) 776-6340

Fire Non-Emergency  
(317) 776-6336

Noblesville City Courts  
(317) 776-6344

Streets Department  
(317) 776-6348

Noblesville Utilities  
(317) 776-6353

Parks and Recreation  
Main Office - (317) 776-6350  
Recreation - (317) 770-5750

Parks' Golf Courses  
Forest Park - (317) 773-2881  
Fox Prairie - (317) 776-6357

Hamilton County Tourism  
(317) 848-3181

Hamilton County Courts  
(317) 776-8589

Hamilton County Election Office  
(317) 776-8476

County Voter Registration  
(317) 776-9632

## What makes Noblesville unique? Our people and events!



Indiana Bicentennial Torch Relay & Celebration



July 4th Fireworks Festival



Christmas Tree Lighting



Justin Timberlake "Can't Stop The Feeling" Video



Downtown Bed Race



Street Dance